

UNITED STATES PATENT AND TRADEMARK OFFICE

UNDER SECRETARY OF COMMERCE FOR INTELLECTUAL PROPERTY AND DIRECTOR OF THE UNITED STATES PATENT AND TRADEMARK OFFICE

November 18, 2004

WAGNER, MURABITO & HAO LLP TWO NORTH MARKET STREET, THIRD FLOOR SAN JOSE, CA 95113 US

Dear Sir/Madam,

Your refund request for 10814082 in the amount of \$180.00 has been denied .

You have 53 total claims - 20 allowed is 33 we charged for. $33 \times 18.00 = 594.00

Sincerely,

ELEANOR KURTZ Technical Center Others 703 308-3642